

# Monkhouse is investing in Your School and Local Community

At Monkhouse, we're not just passionate about schoolwear, we're committed to the communities we serve, supporting local schools and their parents as well as the colleagues we employ. We're also working hard to modernise the supply of schoolwear with great service, a focus on sustainability and an active role in the local area.

**This is why we are investing in your school and local community.**

## SO WHAT CAN YOU EXPECT TO SEE?

### New stores



Monkhouse stores are currently undergoing a full re-fit to deliver a modern, safe and high quality experience for all parents and pupils. In addition to our standard shopping experience, we provide a personal appointment system and a simple click and collect service with easy returns. We offer extended hours in peak trading periods to meet the demands of busy parents.

### Modern website



A brand new Monkhouse website will be launched in May 2021 for your school. The new website will make it easy for parents to shop for uniform with a digital sizing tool in development and an appointment booking system for those who want a more personal service.

### Investment in stock



We have committed to the largest ever stock holding for schools in your area to ensure all parents can get everything they need in-store and online. We're aiming to bring stocks in earlier than ever so we can support parents in ordering early for Back to School.


This is becoming increasingly important due to the worldwide supply chain challenges we have recently communicated to you.

### Quick deliveries



With a new state-of-the-art Regional Distribution Centre we can speed up stock replenishments, order picking and deliveries—helping us to provide the very best service to our stores and for parents shopping online.

### Parent guides



We want shopping for uniform to be simple and stress free—and believe parents should have all the information on the choices they can make. Our new Parent Guide sets out all you need to know, with tips for new starters and existing students, and a range of key benefits and early bird offers.

### Local jobs



We've created many new jobs to support our investment in your area, offering opportunities in our stores, distribution centres, sales and operations teams. This will expand further during the summer 'Back to School' period when we recruit a large number of summer roles. We support all our people with training and career development.

### Sustainable future



Building a sustainable future for the next generation is central to our values. We have measures in place to ensure our supply chain is both sustainable and ethical, but we are going further. As well as introducing sustainable materials into our product range, we're rethinking our packaging to reduce waste and have already achieved a carbon neutral status in our UK operations.